



Re: Letter of recommendation

To whom it may concern,

10-23-20

Ollie's Bargain Outlet entered into a business relationship with East Suburban Interiors (ESI) in early 2016. Since that time to the present, the ESI team, headed by President Mark Mikol, has successfully completed multiple commercial projects in western PA and eastern Ohio for our company.

Mark's team has opened all stores on time and within budget. No construction job come without it's share of headaches, however any issue that has arisen was met with professionalism, courtesy, and a positive response for a quick and satisfactory resolution.

Mark makes himself available to his customers. He was able to be contacted easily and if he was unavailable, he either had someone stand in for him or made a reasonable effort to promptly return the message.

Mark's knowledge of commercial construction, engineering, time and cost, are unmatched in his field. He has extensive resources and contacts that have been years in the making. If something was unavailable he was able to source a secondary vendor for construction materials or services to get the job completed.

Mark and his team are very thorough in their building estimating. He is a hands on business owner and works hard to get you the best possible quote for your future planning needs.

I highly recommend this company as well as Mark Mikol. Please do not hesitate to contact me.

Best regards, Steve Shaffer

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